Strengthening data security

We have co-designed the *Digital Service Provider Operational Framework* that aims to strengthen the security of tax and superannuation data.

The framework sets out the requirements your digital service providers need to meet to access our services. It also aims to provide confidence that we have secure processes in place for the data you share through your practice management software.

Some of the requirements may affect you.

If you use cloud-based software there are changes to the way you need to authenticate. Your digital service provider now needs to have multi-factor authentication. This means you may require additional security or password steps to access your practice management software.

This does not affect how you access the portals.

Your digital service provider may already have this requirement in place. They will let you know if you need to do anything.

See also:


**Our commitment to you**

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.
Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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